



Discover the IT feel-good factor.





our mission

Welcome to Circuit – the leading provider of IT recycling and repair services. Business investment in IT is significant and Circuit are helping hundreds of companies realise the potential value of their redundant IT assets. Whether we are extending the life of laptops or recycling and remarketing redundant equipment, our proven IT services deliver fast, safe and reliable solutions.

With a wealth of experience in dealing with service-focused corporations and in-depth product expertise, we have built up a range of flexible processes to fit each client's requirements. As soon as you contact Circuit you enter into a unique relationship that will see you fulfilling one of our IT Lifecycle Solutions. Whether you are purchasing a new machine, having a laptop repaired or seeing your redundant assets recycled and remarketed, you can be guaranteed an unparalleled level of service.

Circuit's corporate philosophy is crystallised in our business goals and values. These

determine the way the company is operated and encompass the following fundamental ethics:

- **Being passionate about service**
- **Efficiency in everything we do**
- **Our customers are our business**
- **Performance focused approach**

At Circuit we have developed a unique culture, which encourages the achievement of our business goals. This has enabled us to cultivate a motivated, well-trained team, dedicated to the provision of a better service to our customers, whatever their focus.

a quality service

Attention to detail, customer satisfaction and a passion for changing the world of IT recycling and repair is what motivates all the team here at Circuit. As time-honoured professionals we have put our collective hearts and minds together to discover new and exciting ways of offering a higher quality of service.

Whether it's ethical solutions for recycling and remarketing or putting new life into a redundant machine, our expertise allows us to deliver a flexible and proactive service.

By constantly addressing the needs of our customers we have put ourselves at the forefront of the market. From the first point of contact and throughout the whole service relationship, every aspect of what we do is being scrutinised so that each experience becomes more rewarding than the last.

Purchase of IT kit

IT remarketing/recycling

Data security

Laptop repairs

Insurance services

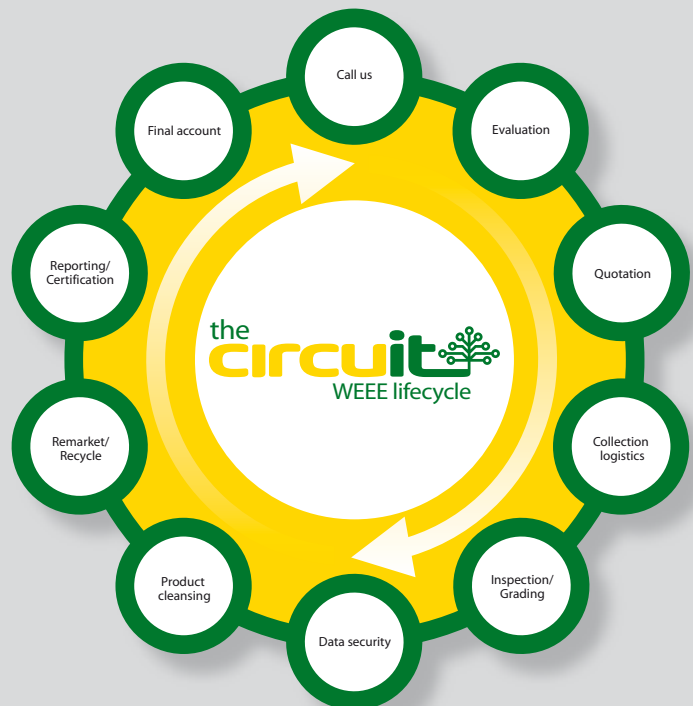
Corporate services



IT lifecycle solutions

Thanks to the Circuit Lifecycle Solutions, the world of IT is changing. Gone are the days of beige boxes gathering dust in your storeroom and the uncertainty of what to do with them or the confidential data contained inside. There's no more worrying about legislation or being concerned about how to get a laptop repaired.

By utilising the Circuit Lifecycle Solutions you will benefit from a simple and straightforward formula that takes you from problem to solution in a series of easy steps. It's all you're ever going to need to ensure a responsible and rewarding future for you and your redundant IT equipment.



IT remarketing and recycling



Circuit are going the extra mile by helping private and public sector customers meet their legislative and ethical duties in the disposal of their redundant IT assets. With an efficient, secure and environmentally orientated process, we minimise the disruption and maximise the financial benefits. We make recycling IT rewarding! And because we're authorised by the Environment Agency, you can rest assure that your IT is being disposed of responsibly.

Complying doesn't have to incur cost

As well as a moral obligation to be more environmentally friendly, your company also has a legal requirement to ensure that your electronic equipment is disposed of in accordance with new legislation incorporated within the WEEE Directive and the ROHS Directive.

The WEEE Directive aims to minimise the impact of Waste Electrical and Electronic Equipment on the environment and includes such items as computers, printers and other IT equipment. The ROHS Directive is aimed at the Restriction Of Hazardous Substances and includes such everyday items as CRT monitors and batteries.



laptop repairs

Working hard to keep you working

Circuit specialises in laptop repairs and other personal and portable equipment. We can carry out repairs for both corporate and private individuals. Our experienced engineers are able to conduct repairs on any item, irrespective of manufacturer, including Acer, Apple, Fujitsu, HP and Sony Vaio. We will ensure that the inconvenience of you having a damaged or broken machine is kept to an absolute minimum.

All our repair work carries a three month return to base warranty. And if we assess that there is no repair option available, we will return the item to you without charge, other than the necessary post and packaging costs. Alternatively, we may make you an offer for the damaged item should you have no further use for it.

The fast, efficient repair and return of your portable IT equipment is carried out using the following simple three steps:

- 1 TALK TO US
- 2 COLLECT AND INSPECT
- 3 REPAIR AND RETURN

corporate and insurance services

Whatever your business, a need will arise where you will be required to dispose of IT equipment or realise value in IT equipment that is outside your normal methods of operation. This will invariably be perceived to be an inconvenience to your business that will require further unnecessary expenditure.

By using our services we will take control of the process and potentially create a revenue stream out of what was previously anticipated to be an expense. We will provide full tracking of your equipment throughout the disposal process and ensure full compliance with all applicable legislation and documentation.

Insurance services

The staff at Circuit have a wealth of experience in the handling of insurance claims relating to loss/damage to IT equipment. Combining this with our extensive knowledge of the IT

commodity markets has led us to providing a market leading, cost beneficial claims service to our Principals.

We are able to offer a broad portfolio of services designed to accommodate the differing requirements of our Insurance Principal's. Our aim is to efficiently fulfil their claims service requirements while simultaneously providing a market leading cost structure to ensure substantial financial benefits for our Principals.

IT is a team effort



Nick Oettinger. Business Development Director.

Nick is our Business Development Director. Nick is our first point of contact should you have any request for sales information or wish to enquire as to any of the services Circuit offer.



Kayleigh Manicaro. Sales.

Kayleigh is part of our Sales Team. She is primarily involved in liaising with customers to ensure that the logistics of the sales process proceed efficiently and that any client queries are dealt with professionally and promptly.



Ian O'Prey. Principal Engineer.

Ian is one of our Principal Engineers. Ian has many years experience in repairing IT equipment and has a wealth of knowledge about all things Apple and other branded IT equipment. Please give him a call if you have any technical problems with any of your portable ICT equipment.



Lee Wainwright. IT Remarketing Manager.

Lee is our IT Remarketing Manager. He is responsible for the efficient operation of our IT remarketing and recycling function. He is also responsible for all Data Security issues relating to our clients' assets. Lee has a wealth of experience in the IT commodity market and ensures that we are always obtaining best value for our clients' assets.

Sales Office | Piccadilly House | 49 Piccadilly | Manchester | M1 2AP

how to find us



